Patient Portal



Registering for the Patient Portal

Patients must first register to use the patient portal before they can access appointments, results and other portal functions. An email will be sent by Iowa Radiology inviting the patient to register to use the portal.

To register, follow the steps below:

- 1. Click the Patient Portal registration link in the email.
 - a. Remember to check your spam/junk folder. The email will come from noreply@iowarad.com, with a sender name of [Clinic Location] Ia Rad Scheduling Dept.

Welcome to the Patient Portal - Waukee Ia Rad Waukee Ia Rad Scheduling Dept. <noreply@iowarad.com> To Patient Name

Hello MINNIE, Thank you for scheduling your appointment with Iowa Radiology. To register for access to our patient portal, please click on the link below. Patient Portal registration.

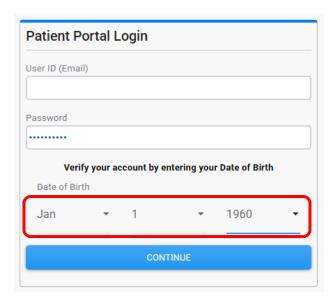
2. Enter a password and answer 3 security questions.



Iowa Radiology

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- 3. Click Sign Up.
- 4. Log in with your new credentials.
- 5. Enter your birthdate and click **Continue** to verify your account.



6. Click **Accept** to agree to the terms of user agreement. The patient portal will appear.

Log In to Patient Portal

After registering for the patient portal, future result text message notifications will include a link to the patient portal where patients can log in to view details of their appointments, view past results and perform other functions.

To log in to the patient portal, follow the steps below:

- 1. Click the URL in the text message OR go to https://iowaradia.abbadox.com/patientportal.
- 2. Enter your User ID (email) and Password.
- 3. Click Login.

Note

Only one patient can be registered per email address.

Iowa Radiology Diagnostic & Preventative Imaging Center

Patient Portal

Navigating the Patient Portal

The patient portal provides access to Results, Images, Appointments and Lay Letters.

Results

The Results component displays reports for previous appointments.



- Click **Results** next to an appointment to view the report. The report will open in a new window. You can print the report if you are connected to a printer.
- Click **Images** next to an appointment to view the study. There might be a slight delay for the images to load. If they do not load on the first attempt, close the viewer tab and click the **Images** link again.
 - If attempting to view Images from Safari on an iOS device, open Settings and search for "Safari" and toggle Block Pop-ups to off.

Appointments

The Appointments component is the default landing page users see after logging in. This page displays upcoming appointments, unscheduled appointments, and allows you to self-schedule select exams.



Iowa Radiology

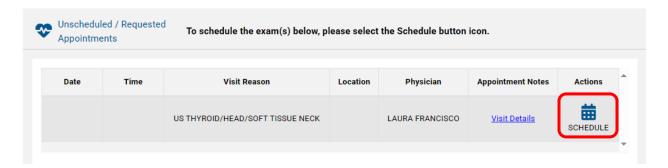
Patient Portal

Upcoming Appointments

Click Visit Details to view appointment information and prep instructions.

Request Appointment

- You may self-schedule Screening Mammograms and Body Composition Analysis exams without a physician's order. All other exams need to be ordered by your physician.
- Click **Request Appointment** to open the Scheduler Wizard.
- Fill out the required details and follow the onscreen prompts to verify your information and choose an Iowa Radiology clinic location, date and time to have your exam.



Unscheduled / Requested Appointments

- If your physician has sent an order to Iowa Radiology that can be self-scheduled, you will see it listed here.
- Click **Schedule** to open the Scheduler Wizard and follow the onscreen prompts to verify your information and choose an Iowa Radiology clinic location, date and time to have your exam.

Letters

The Letters component displays lay letters for Mammogram and CT Low Dose Screening exams.



 Click View Letter next to an exam to view the lay letter. The letter will open in a new window. You can print the letter if you are connected to a printer.